



## Top tips

1 Check the London 2012
website for the latest
information before
you travel
2 Remember your tickets!
Everyone needs a ticket
for entry
3 You can arrive at ExCeL
up to two hours before
the session you're going
to see
4 The transport system and
venue will be very busy
so leave plenty of time
to travel and be prepared
to wait - it may also take
a while to exit the venue
once your session is over
5 Yos'll need to go through
airport-style security
when you arrive so make
sure you've read the list
of items that aren't
allowed inside ExCeL
at london2012.com/
paralympics/security

## This guide includes handy tips to help you get to your event and make the most of your Paralympic experience. So have a good read - and don't forget to bring it on the day!

## Welcome

Arriving at ExCeL

 One soft-sided bag is allowed per person - for example,
 litres). We want everyone to have a safe and enjoyab
Games, so there are some things you can't bring into
ExCeL. Go to london2012.com/paralympics/security You'll need to have your ticket ready to be checked You'll need to have your ticket ready to be checked
at the entrances to both ExCeL and the arenas. Please
bear in mind there's no readmission to ExCeL. Arriving at the arenas Arriving at the arenas
It could take between 5 and 15 minutes to walk to arenas once you've passed through
C. Please do your bit for the environment - take C. your rubbish home or help us recycle it by
following the coloured icons on the bins, and on food ExCel


## Plan your travel

## Getting to and from ExCeL

Great news! You can use the Games Travelcard sent to you with your ticket for free travel on public transport in London zones 1-9 on the day of your event, including to and from ExCeL. The recommended stations are:
or arrival
Custom House 날 - around 10-minute walk
West Silvertown - around 15-minute walk
or departure
Prince Regent or Pontoon Dock 은 - follow staff directions
London will be very busy so leave plenty of time to get to ExCe and be prepared for crowds. Plan and book your journey at andon2012.com/paralympics/travel and check it before you set ff as things may change. You'll also find plenty of walking and cycling routes on the website.

Been to ExCeL before? The venue will be operating differently during the Games so please follow signs and directions from taff. There is no spectator parking at or near the venue, except for pre-booked Blue Badge spaces.
For days when you're not going to a London 2012 sports event or ceremony, beat the queues for travel tickets and buy a Visitor Oyster card before you leave home at ffl.gov.uk/visitorshop

Accessible trave If you've already reserved Blue Badge parking, you'll receive details in the post soon. For more information, go to london2012.com/paralympics/bluebadge
Custom House (arrival) and Prince Regent (departure) are the recommended Regent (departure) are the recommended with step-free access and staff assistance available.

Out and about
Find out what's on at a London 2012 Live Site near you or discover the great range of Paralympic, London 2012 Festival and other events taking place across the UK at london2012.com/paralympics/joinin

can me now or go to london2012.com/paralympics/ mobileapps to find paralympic obileapps to find out about with sports results spectator information and more.

## Inside the venue

ExCeL is a multi-sport venue made up of five different arenas, each with its own unique spectator zone.

Using a day pass?
A day pass gives you access to any session throughout the day except reserved seating). Don't forget seats inside arenas are subject to availability - so aim to arrive early, but no earlier han two hours before a session. Use the competition schedule in this guide to plan your time and make the most of your day.

Got a ticket for a specific session?
This means you're guaranteed entry to that session. You will only be able to enter the arena after all spectators from the previous session have left - but there's plenty to explore in the spectator zone while you're waiting.

Once you're inside the arena, please follow directions from staff to the designated seating area.

How to pay
V/SA $A_{\text {in recognition of Visa's longstanding support of }}$ and prepaid) and cash can Games, only Visa (debin, credh venue. Contactless payment is also available

Key



